

SMART Goal Accomplishments

Certified Peer Specialists

2014: 111

2010: 16

+643.8%

Individualized, Person-Centered Crisis Plans for Individuals Seen at Psychiatric Crisis Services

2014: 417

2010: 136

+206.6%

Emergency Detentions

2010: 8,264

2014: 5,821*

-29.6%

Consumers Served by BHD Community Services

2014: 4,572

2010: 4,011

+14%

90-Day Readmission Rate Following Acute Inpatient Services

2010: 22.2%

2014: 17.4%

-4.8
Percentage
Points

Psychiatric Crisis Services (PCS) Admissions

2010: 13,443

2014: 10,709*

-20.3%

Recovery-Oriented Supportive Housing**

2014: 519

2010: 248

+109.3%

Access Clinic Utilization:

2014: 4,119*

2010: 4,012

+2.7%

** Does not include 426 tenant-based Shelter + Care units

Acute Inpatient Admissions

2010: 2,254

2014: 1,163*

-48.4%

Acute Inpatient Average Daily Census

2010: 94.7

2014: 57.2

-37.5
patients

* Projected